



Frequently Asked Questions

On behalf of the whole team, I am delighted to welcome you to Scott Primary School Nursery.

We look forward to working with you over the next year, as your child begins their learning journey with us.

We know you will have many questions before your child starts in September, so we have listed the most common ones below and hope this will help to answer most of them.

If you do have any other questions that we have not answered, please email Mrs Appleton in the South Pole office at a.appleton@scottprimary.co.uk who will pass your enquiry on to the Nursery team.



Questions?



Q: What do I need to provide for my child's day at Nursery?

A: Change of clothing (including underwear), book bag, water bottle, sun hat, wellies, woolly hat, scarf, coat (weather dependent).

Q: What time does Nursery start and finish

A: 8:35am - 3:10pm. We offer morning sessions from 8:35am - 11:45am, a lunch club from 11:45am - 12:45pm and an afternoon session 1pm - 3:10pm.

Q: Can my child go to the before and after school club?

A: We have a wonderful before and after school club called Scotties. Scotties is available to all children from Nursery to Year 6. Scotties morning session starts at 7:45am and the after school session runs until 5:30pm. For more information please contact the office and request a copy of our leaflet.

Q: Will my child get funded sessions?

A: Every child is entitled to 15 hours funding, this can be used for the morning sessions until 11:45am. If you are entitled to 30 hours funding, this will cover you for all day Monday to Friday (Friday closes at 1pm). Breakfast and afterschool club is not included in the 30 hours funding, this will need to be paid separately when booking online.

Q: How do I apply for funding?

A: You can apply for funding from now to see if you qualify through the HMRC website. You will need to have your funding in place by either 31st December, 31st March or 31st August depending on your child's start date. Each term you will get a reminder to refresh your funding online.





Q: Can my child gradually stay for more sessions?

A: Yes, each term you will get a form to complete, giving you the chance to change your child's hours. If you want to change them before a new term begins, you can do this if staffing allows, but you will be charged for these sessions.

Q: How many intakes do you do over the year?

A: We do three intakes. One intake in September for our Butterflies and Ladybirds children and two intakes for our Caterpillars children, one in January and the other in April.

Q: What if I need someone else to collect my child?

A: This is not a problem, although please inform us as soon as possible. A password system will be set up if we have not met the person before.



Q: How can I help to prepare my child for Nursery?

A: Talk to your child about the upcoming changes and discuss their worries or concerns. It is normal to feel excited and nervous about starting Nursery and to also have lots of questions!

Q: How will I know and find out how my child is getting on?

A: The child's key person will keep an up to date record on your child's progress. We will also share information and photos with you regularly using Dojo. We will also hold regular parent evenings to discuss your child's progress.



Q: Can my child have a hot school dinner?

A: Yes, you will need to let your child's teacher know in the morning and a payment of £2.30 will need to be made.

Q: Can my child attend Nursery during school holidays?

A: Yes, we offer a holiday club during the school holidays. Mrs Newman and her wonderful team plan a range of exciting activities for your child to access. The holiday club can be booked via our online booking system ParentMail.

Q: What is the EYFS curriculum that the Nursery follows?

A: E.Y.F.S. stands for Early Years Foundation Stage. The EYFS is a curriculum set up by the Government that states how we as Early Years practitioners do things. The EYFS is split into 7 areas in total 3 prime areas: Communication, Personal, Social and Emotional, Physical and 4 specific areas: Maths, Understanding the World, Literacy, Expressive Art and Design. Within these areas we must ensure children are making progress in each area.

Q: What do I do if my child is poorly?

A: Please call the absence line on (01234) 352630 to let us know why your child will not be in Nursery.

Q: What if my child is ill whilst they are at Nursery?

A: If your child does get poorly during their time in Nursery, a member of the team will give you a call. We can administer Calpol or Piriton if necessary and we will just call for verbal confirmation. We will keep you up to date with your child's condition and may suggest an early collection. For sickness and diarrhoea we will ask you to collect your child as soon as possible. Children must be away from nursery for 48 hours after last the symptom.

Q: How often do I need to pay for snacks and what does my child get?

A: Every half term it is £10.00, which includes a variety of fresh fruit, vegetables and other healthy snacks.



Q: What if my child has an accident at nursery?

A: Accidents do happen at nursery but of course we try our best to prevent them. If your child has an accident we will let you know upon collection or beforehand depending on the severity of the accident. We will fill in an accident form to outline the incident (causes, treatments, outcomes etc.).



We hope you have found this information useful. If you have any other questions please contact the office.

